



Quality Policy

At GRC, our mission is to change the way data centers are designed, built, and operated to reduce the cost, complexity, and environmental impact of the world's digital infrastructure for a more sustainable future. In support of this mission, GRC is committed to the following guiding principles:

- **Customer Experience:** Understand our customer's needs & provide industry-leading solutions that meet or exceed their expectations.
- **Sustainability:** GRC innovates responsibly to deliver safe, effective, and reliable solutions that contribute to more sustainable digital infrastructures. The company makes operating decisions that reflect its commitment to be an environmentally conscious corporate citizen.
- **Continuous Improvement:** GRC continuously improves the performance of its systems, solutions, services, and people; this enables the company to consistently deliver on the expectations of our customers, partners, employees, and shareholders.
- **Partner Enablement:** We build strong relationships and leverage our partner's expertise to bring value to our customers. GRC delivers the training, certification protocols, and ongoing support that enable partners to meet, or exceed, the quality standards that are consistent with the GRC Quality Policy.
- **Transparency:** We develop relationships of trust with all our stakeholders, by fostering honest and transparent communications that ensure continued focus on optimizing customer experiences.

Quality and customer centricity is at the heart of our business & we aim to be a responsible partner to our customers, suppliers, employees & legal authorities.

A handwritten signature in black ink, appearing to read 'Peter Poulin', with a stylized flourish at the end.

Peter Poulin, CEO
Green Revolution Cooling
March 2023